



## District of Columbia Energy Assistance

If you or someone you know is having difficulty paying a natural gas bill, please call the **District Department of the Environment Energy Office** at **202-673-6750** or online at [ddoe.dc.gov](http://ddoe.dc.gov), to determine eligibility for the following programs. Eligibility for most programs depends on family size and income. Other factors may apply depending on the program.

### **Low Income Home Energy Assistance**

Through this program, the federal government distributes funds to the District of Columbia which, in turn, provides grants to qualified applicants to help them pay their energy bills.

### **Residential Essential Service (RES)**

With this program, low-income households may qualify for a discount on a portion of the natural gas they use each month during the heating season.

To be eligible for the RES discount, customers must:

- Use natural gas as the principal source for home heating; and
- Be certified by the **District Department of the Environment Energy Office** as eligible for the **Low Income Home Energy Assistance Program**.

### **Weatherization Assistance Program**

Residents can apply for repair and replacement of home heating and cooling systems and installation of energy-saving measures.

### **Washington Area Fuel Fund (WAFF)**

Founded by Washington Gas and administered by The Salvation Army, the Washington Area Fuel Fund helps families who do not qualify for, or who have exhausted government energy assistance. Washington Gas pays the administrative costs of the fund so 100% of WAFF contributions go to those in need. WAFF assistance is available January 1 - May 31. Contact **The Salvation Army** at **1-888-318-WAFF (318-9233)** to receive details on the location and phone number for the office in your locality.



**Washington  
Gas**

**Customer Service**  
**703-750-1000**

**Natural Gas Leaks/Emergencies**  
**911 or 703-750-1400**

**washingtongas.com**

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