



## Virginia Energy Assistance

If you or someone you know is having difficulty paying a natural gas bill, please consider the following information.

### **Virginia Energy Assistance Program (VEAP)**

Federal funds are distributed to assist eligible customers in paying heating and cooling bills. Eligibility factors include household size, total household income, heating source and type of dwelling.

To determine eligibility, obtain an application for assistance or to receive more information about the program, call the **Virginia Department of Social Services Information and Referral Line** at **1-800-230-6977**. If you are dialing in-state, call **211**. Visit **211virginia.org** or **dss.virginia.gov**.



## **Weatherization Assistance Program**

This program assists households with energy efficiency measures. Certain eligibility requirements apply. For more information, call the statewide weatherization agency at **540-662-8960**.

## **Washington Area Fuel Fund (WAFF)**

Founded by Washington Gas and administered by The Salvation Army, the Washington Area Fuel Fund helps families who do not qualify for, or who have exhausted, government energy assistance. WAFF pays for all types of fuel to heat homes during the winter. Washington Gas pays the administrative costs of the fund so 100% of WAFF contributions go to those who need assistance. WAFF assistance is available January 1 - May 31. Contact **The Salvation Army** at **1-888-318-WAFF (318-9233)** to receive details on the location and phone number for the office in your locality.



Washington  
Gas

**Customer Service**

**703-750-1000**

**Natural Gas Leaks/Emergencies**

**911 or 703-750-1400**

**In the Shenandoah Valley**

**area of Virginia:**

**540-869-1111 or 1-800-566-7436**

**or 911 in an emergency**

[washingtongas.com](http://washingtongas.com)

**Natural Gas. *Efficient by Nature.***

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