

GENERAL SERVICE PROVISIONS (Continued)

(9) "Degree Day" or "Degree Day Deficiency (DDD)": a measure of the coldness of the weather experienced based on the extent to which the daily average temperature falls below 65° F. Actual Degree Days shall be based on National Weather Service published average daily temperatures for Washington National Airport Station.

- c. These General Service Provisions are a part of the agreement between the Customer and the Company.
- d. The interpretation of the General Service Provisions and Rate Schedules as to their intent and applicability will be made by the Company subject to the approval of the Commission.
- e. All bills are subject to such sales, consumer utility or energy taxes or other surcharges as are in force and applicable thereto from time to time. The Company is under no obligation to determine if a Customer is exempt from taxation.

1A. CLASSES OF SERVICE

Residential Service (Rate Schedule No. 1)

Service to customers for residential purposes by individual meter in a single family dwelling, or in an individual apartment, or to not over three families served by a single meter (one customer) in a multiple family dwelling, or portion thereof.

Categorically, residential service shall be as follows:

a. Heating and/or Cooling

Where gas is used to supply the principal space heating and/or air cooling requirements of a dwelling, including any other residential uses. Where gas is used in conjunction with service to commercial or industrial premises, the service shall be classified Commercial and Industrial service.

b. Non-Heating and Non-Cooling

Where gas is not used to supply the principal space heating and/or air cooling requirements, but is used for any other residential purposes.

Commercial and Industrial Service (Rate Schedule No. 2)

Service to commercial and/or industrial customers, including schools, churches, embassies, rest homes, boarding houses, rooming houses, etc., supplied through one meter or a battery of meters.

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EFFECTIVE: For meter readings on and after September 30, 2002

Adrian P. Chapman - Vice President, Regulatory Affairs & Energy Acquisition

GENERAL SERVICE PROVISIONS (Continued)

1A. CLASSES OF SERVICE (Continued)

Categorically, commercial and industrial service shall be as follows:

a. Heating and/or Cooling

Where gas is used to supply the principal space heating and/or air cooling requirements, including other commercial and/or industrial uses. Also includes gas used to supply the principal space heating and/or cooling requirements of a multiple-dwelling building comprised of four or more dwelling units when the non-heating and non-cooling requirements of all dwelling units are individually metered and billed under Rate Schedule No. 1 and 1A.

The appropriate System Charge (a) or (b) to be billed for each heating and/or cooling customer for the twelve billing months commencing with the September billing month each year shall be based on the actual usage at the customer's current premises for the twelve months ended with a scheduled actual meter reading the preceding June or July, as appropriate, regardless of any change in occupancy, appliances or other circumstances at such premises. When past usage data is not available or does not reflect twelve full months usage, estimates shall be made by the Company based on the expected annual usage. The System Charge (a) shall apply if such past actual or estimated annual usage is less than 3,000 therms normal weather usage adjusted to reflect the actual weather conditions for the twelve months ended the immediately preceding June. Such amount to the nearest whole therm shall be established each year as follows:

The product of 3,000 therms times the ratio of the actual Degree Day Deficiencies for the twelve months ended the immediately preceding June to 3,799 Normal Weather Degree Day Deficiencies, e.g.,

$$\text{Adjusted Annual Usage} = 3,000 \text{ Therms} \times \frac{\text{Actual DDD}}{3,799 \text{ DDD}}$$

System Charge (b) shall apply if past actual or estimated annual usage is equal to or greater than the above adjusted annual usage.

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GENERAL SERVICE PROVISIONS (Continued)

1A. CLASSES OF SERVICE (Continued)

The calculation of the adjusted normal annual usages reflecting actual weather conditions shall be filed with the Commission on or before August 1 each year.

b. Non-Heating and Non-Cooling

Where gas is not used to supply the principal space heating and/or air cooling requirements, but is used for any other commercial and industrial purposes. Where gas is used in conjunction with service to residential premises, the service shall be classified Residential Service. Also includes gas to supply non-heating and non-cooling requirements of a multiple-dwelling building comprised of four or more dwelling units when other requirements of all dwelling units are individually metered and individually billed under Rate Schedule No. 1 and 1A or group metered and billed under Rate Schedule No. 3 and 3A.

Group Metered Apartment Service (Rate Schedule No. 3)

Service applicable to any multiple-dwelling building or project comprised of four or more dwelling units (apartments) supplied through one meter or a battery of meters.

Categorically, group metered apartment service shall be as follows:

a. Heating and/or Cooling

Where gas is used to supply the principal space heating and/or air cooling requirements of the dwellings, including any other uses.

b. Non-Heating and Non-Cooling

Where gas is not used to supply the principal space heating and/or air cooling requirements, but is used for any other purposes.

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GENERAL SERVICE PROVISIONS (Continued)

1A. CLASSES OF SERVICE (Continued)

Interruptible Service (Rate Schedule No. 4)

Service to any customer on an interruptible basis only, i.e., the Company shall have the right to curtail or interrupt delivery of gas whenever, in the sole judgment of the Company, gas is not available for delivery.

Service to Public Authorities

Service to municipalities or divisions (agencies) of Local, State or Federal Governments, is to be classified as residential, commercial and industrial, group metered apartments, or interruptible as defined in this Section 1A.

2. APPLICATION FOR SERVICE

- a. The Company will furnish service to applicants under the filed rates and in accordance with these "General Service Provisions."
- b. The Company reserves the right to require the applicant, before any gas is delivered, to execute an application. The application does not constitute a commitment by the Company to serve the applicant. Whether or not a written application or agreement is executed, the applicant, by accepting gas service, is bound by the applicable rate schedule and these General Service Provisions as they may be amended from time to time. Failure to make application will make a new Customer liable for all services supplied since the last meter reading by which the previous Customer on the same premises was billed.
- c. If at any time, more than one schedule is applicable to the Customer's service the Company shall, at the Customer's request, assist in determining the rate believed to be most favorable to him. Another rate, if applicable to the service, may at any time be substituted, at the Customer's option, for the rate under which service is rendered, provided that no more than one substitution of a rate may be made within a twelve-month period and that such substitution shall not be retroactive.

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