

GENERAL SERVICE PROVISIONS (Continued)

9. CUSTOMERS' PIPING AND APPLIANCES

- a. All piping, gas appliances, and related equipment on the Customers' side of the meter (including unmetered gas lights) except as provided under MASTER METERING, Section 7, paragraph c. (4) shall be installed and maintained under the responsibility and at the expense of the Customer or owner of the premises. The installation by the Company of submeters to record gas consumption applicable to different Rate Schedules, or for any other reason, shall not relieve the Customer of responsibility for the maintenance of his expense of Customer-owned piping to which the Company's submeters are attached.
- b. The piping, appliances and related equipment for which the Customer or owner is responsible shall be installed and maintained in conformity with all Local, State and Federal requirements and with the rules of the National Fire Protection Association. The nature and condition of this equipment shall be such as not to endanger life or property, interfere with the service to other customers or, except for unmetered gas lights, permit the passage of gas without meter registration and it shall not be used for any illegal purpose. If a Company representative determines an appliance or house line is not operating safely within the previously listed standards, the Company may shut off the appliance and gas service to secure the safety of the building and occupants. The Company will not be held liable for any resulting damage caused by the shut off and lack of gas service.

10. GAS LEAKS AND SAFETY CONCERNS

- a. Upon notice by the Customer the Company will investigate reports of suspected gas leakage and/or, in the case of safety concerns, improper functioning of gas appliances, without charge.
- b. Where gas leakage is found, no deduction on account of such leakage shall be required to be made.
- c. Where a gas leakage is found on the Company's gas main, service line, regulator, meter or any other Company piping or equipment from the main to the outlet side of the meter, the leak will be repaired without charge to the customer.
- d. When a gas leak is found on the Customer's side of the meter, gas service to the piping, gas appliance or related equipment will be discontinued by the Company. Customers will be advised of their responsibility to arrange for any needed repairs.

ISSUED: November 21, 2007

EFFECTIVE: For service rendered on and after November 27, 2007

Adrian P. Chapman - Vice President, Operations, Regulatory Affairs & Energy Acquisition